HOW TO USE StarNET TO CHECK YOUR FINANCIAL AID

1. Go to Walters State homepage at www.ws.edu on the internet
2. Click on the StarNET icon located at the lower left hand side of the Walters State homepage screen
3. Click on “LOGIN ENTER SECURE AREA”
4. In User ID box, enter your full social security number without the dashes or enter your Walters State “W” number (this is your student ID number)
5. In the PIN box enter your PIN – contact WSCC helpdesk at (423) 318-2742 if you have trouble accessing your StarNET account
6. Click on the “FINANCIAL AID” tab (If there is not a “FINANCIAL AID” tab to select, contact the Financial Aid office, located at U161 or call (423) 585-6811, option 0
7. Click on “FINANCIAL AID STATUS” to review student requirements (ie. Financial Aid documents that are needed), WSCC’s Financial Aid cost of attendance budget, awards posted, academic transcript, academic progress (SAP-Satisfactory Academic Progress), account summary, active messages to students and financial aid history
   a. Under “FINANCIAL AID STATUS” click on “Student Requirements” to determine what documents are needed to complete the Financial Aid process
   b. Under “FINANCIAL AID STATUS” click on “Cost of Attendance” to display WSCC’s Financial Aid cost of attendance budget for the selected academic year
   c. Under “FINANCIAL AID STATUS” click on “Awarded” to view awards posted to your account
   d. Under “FINANCIAL AID STATUS” click on academic transcript to review the number of hours attempted and completed along with the grade for each class attempted
   e. Under “FINANCIAL AID STATUS” click on “Academic Progress” to determine your current academic progress with regard to SAP (Satisfactory Academic Progress Standards for Financial Aid)
   f. Under “FINANCIAL AID STATUS” click on “Account Summary” to view awards posted to your account and fees associated with a specific academic term (or semester)
   g. Under “FINANCIAL AID STATUS” click on “Messages” to view specific message(s) sent to students regarding their individual account
   h. Under “FINANCIAL AID STATUS” click on “Financial Aid History” to view all Financial Aid awards related to a particular academic year
8. Click on “ELIGIBILITY” to review holds, and document requirements & to display academic progress. (be sure to enter the correct academic year)
   a. Under “ELIGIBILITY” click on “Holds” to review Financial Aid Holds
   b. Under “ELIGIBILITY” click on “Student Requirements” to determine what documents are needed to complete the Financial Aid process (verification)
   c. Under “ELIGIBILITY” click on “Requirement Messages” to see detailed information regarding the documentation needed to complete the Financial Aid process
   d. Under “ELIGIBILITY” click on “Academic Progress” to see your current academic progress (or standing)
9. Click on “AWARD” to review account summary by term, award for aid year, award payment schedule and award history
   a. Under “AWARD” click on “Account Summary by Term” to view awards posted to your account and fees associated with a specific academic term (or semester)
   b. Under “AWARD” click on “Award for Aid Year” to view awards for a specific academic year, to answer Title IV authorization questions and other verification requirements. Select the Resource Additional Information tab.
   c. Under “AWARD” click on “Award Payment Schedule” to see a detailed listing of awards posted to your account and the dates in which those awards were posted
   d. Under “AWARD” click on “Award History” to view all awards that have been or are posted to your account
10. Click on “GENERAL FINANCIAL AID” for links to FAFSA and other Financial Aid websites

All Financial Aid questions should be directed to the staff in the WSCC Financial Aid office. 423-585-6811, option 0